



MICHAEL'S
Toyota of Bellevue



Walter Gorski
ADIS LLC / AUTOSKED
3305 E Powell Court
Gilbert, AZ 85297

December 21, 2006

Dear Walter,

I appreciate your request for a letter of recommendation for Autosked, and am glad to express my support and satisfaction. When considering all facets, including support, functionality, product performance, reliability and training, I feel compelled to describe Autosked as the best automated scheduling system I have seen in my 15 years of being in dealership fixed operations.

Autosked has consistently met our need to support our service shop, and has helped me efficiently schedule for 8 full-time advisors. The simple-to-use customizing menu allows for me to determine how my scheduling system will work without the need for support calls and long delays waiting for updates, saving me the time usually dedicated to navigating phone trees trying to find a support technician.

The ability to quickly train new personnel on Autosked's intuitive interface helps us maximize our staff much quicker than with other scheduling systems, and the ability of Autosked to integrate with Reynolds & Reynolds DMS helps us write Repair Orders more efficiently and reduce the Service Advisor workload at the peak write-up periods.

If I was to make a choice of scheduling systems today, I would certainly choose Autosked, since your system has the versatility, performance, and support needed to help drive a successful Service Department.

Best Regards,

Scott Markley
Service Manager
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